

CONSUMER RIGHT OF WITHDRAWAL FORM

Place and date of compilation: Rīga, 20 _____

SELLER

SIA "Colla-S" | Reg. Nr.: 40102020474 | Rīga, Ģertrūdes iela 98, LV-1009 | Tel.: +371 295 105 99

PRODUCT RETURN OPTIONS

When exercising the right of withdrawal, the product may be returned:

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| <p>1. In person at the store:
Rīga, Dārzaugļu iela 1B, LV-1012</p> | <p>2. Via courier service (DPD):</p> <ul style="list-style-type: none"> ▶ DPD parcel locker in Rīga ▶ Pērnavas iela 7, Rīga, LV-1012 ▶ Recipient: SIA "Colla-S" |
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When returning a product, please attach the completed form.

Consumer Information	Product Information
First and last name: _____	Date of purchase: 20 ____
Personal ID code: _____	Product price: _____
Delivery address: _____	Product name: _____
Phone number: _____	_____
Order number: _____	_____
Bank account number (IBAN): _____	

I hereby notify, as a consumer, of my intention to exercise the right of withdrawal in accordance with Articles 10 and 12 of the Consumer Rights Protection Law.

Description of the Right of Withdrawal	Reminder: the product must be:
<p>The right of withdrawal is the consumer's right to unilaterally withdraw from the contractual relationship within 14 days of receiving the product.</p> <p>The right of withdrawal cannot be exercised if:</p> <ul style="list-style-type: none"> • the provision of the service has begun with the consumer's consent before the expiry of the withdrawal period; • the product is a hygiene item: diapers, pacifiers and bottles, children's hygiene products, underwear, socks, tights; • feeding products: nursing bras, nursing pillows, breast pumps and accessories; • goods which, by their nature, become inseparably mixed with other goods after delivery; • goods in sealed packaging; • textiles and clothing in direct contact with the body: nightgowns, bathrobes, bed linen, sheets, towels; • the price of the goods depends on fluctuations in the financial market; • the goods were manufactured to the consumer's specifications; • the goods are perishable or have a short shelf life; • the sealed packaging of audio, video or software has been opened; • newspapers, magazines or periodicals have been delivered; • the contract was concluded using a distance contract. 	<p>The product must be:</p> <ul style="list-style-type: none"> ▶ unused ▶ complete ▶ in original, undamaged packaging (must not be damaged, have holes or missing parts) ▶ with all labels <p>Reminder: the product must be in complete, original undamaged packaging, without holes, without missing parts and without foreign substances.</p>

<p>Consumer's signature:</p> <p>_____</p> <p>(Full name (printed))</p> <p>Date: _____</p>	<p>Seller's confirmation of receipt</p> <p>Signature: _____</p> <p>Name (printed): _____</p> <p>Date: _____</p>
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